

The Marion County Tax Collector's Office has adapted our normal business practices to federally recommended guidelines in order to efficiently continue to serve the needs of our community.

Our regular office hours are weekdays 8:00 AM to 4:30 PM. Our Call Center is available to assist you over the telephone weekdays from 8:00 AM to 4:30 PM. In addition to processing your transactions in office, many title and registration transfers can be handled by mail. Our normal online services are still available 24 hours a day at <u>www.mariontax.com</u>.

Customers are still encouraged to complete transactions online whenever possible or call our Call Center at 352-368-8200 to speak to a representative. We will be happy to go over all of your options to find the best way to process your desired transaction. Our staff is working hard to assist all of our residents!

HEAVY TRUCK REGISTRATION RENEWAL CHANGES

Due to recent legislative changes made in HB87, heavy truck registrations are being reverted to the owner's birthday if the following criteria are met:

- Body type is a heavy truck or heavy tractor with a net weight greater than 5,000 lbs.
- Declared Gross Vehicle Weight must be between 5,001 lbs and 7,999 lbs.

What does this mean for you? This means that when you renew your heavy truck in December, you have the option of renewing your tag until your birthday in 2021 or renewing your tag all the way to your birthday in 2022.

If you opt to renew until your birthday 2021, you will be responsible for a prorated registration amount. When your tag comes due on your birthday,

you will then pay your normal registration fee based on your declared GVW.

If you opt to renew until your birthday 2022, you will be responsible for a prorated registration amount in addition to the normal cost of a 1 year renewal based on your declared GVW.



STATEWIDE DATABASE PLANNED OUTAGE

The Florida Department of Highway Safety and Motor Vehicles has scheduled a statewide database deployment for the weekend of November 13-15, 2020. Due to the complexity of the software deployment, it will require that all systems be completely shut down.



All online services will be shut down and unavailable to the public as of 7 PM Friday, November 13th. They anticipate that all services will be fully restored by 8 AM Monday, November 16th.

If you are a licensed dealer, we strongly recommend that you prepare by obtaining an adequate supply of preprinted temporary license plates for the weekend.